

# SEDC

# Current

# INNOVATIONS

LEADING-EDGE SEDC FEATURES, FUNCTIONALITY & SERVICES THAT GROW YOUR PRODUCTIVITY

See us at NRECA Tech Advantage EXPO• Booth 809

How SEDC's new  
Wireless Materials  
Management & Bar  
Coding brings speed  
and accuracy to  
Utility requisitions

# Wireless Warehousing



**W**ant to give your warehousemen the power to record and update inventory at the warehouse level without having to write it down or sit at a PC workstation for hours, entering the information into the system?



**Wireless Materials Management and Bar Coding** is an exciting new SEDC system capability that provides this big benefit: your warehouse personnel will simply download all of their needed inventory onto a simple handheld device. Your warehouse staff is able to requisition as they're walking the floor, releasing all the material to the field for that particular day, in minutes. And WMM enables your front office to monitor and record charge-backs and salvage items with spot-on



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accuracy, as they're happening.

The materials management for work orders and maintenance functionality is currently installed in several utilities across the country. This web services-based integration from **SEDC and ID Solutions** is giving warehousemen the power to inquire and update SEDC's UPN at the warehouse level—*as they are performing their tasks*—totally eliminating the need to sit down at a desktop workstation. The program is already integrated into UPN, making SEDC the first CIS provider to offer **integrated Materials Management and Bar Coding capability in real time** to its electric utility partners.

### **MORE TO COME**

This spring will see the integration of UPN's Purchase Order functionality for receiving of requisitions and Inventory. This powerful integrated tool runs on any Windows CE or Windows Mobile software system equipped with a WiFi card. And utilities can use a variety of handheld devices to scan the materials leaving or returning to the warehouse.

For more information on any of these SEDC systems, we invite you to contact [sales@sedata.com](mailto:sales@sedata.com) or call 770-414-8400. ■



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## **Work Management: Matching Equipment & People with Demand**

**T**o stay ahead of changing market dynamics, utilities must produce and deliver services as cost-effectively and safely as possible. SEDC's new Work Management System helps eliminate inefficiencies from your operations, so you can reduce costs while maximizing the workflow of field operations—and build increased customer satisfaction.

Due for release early this Spring, SEDC's Work Management System provides utilities with a comprehensive, integrated solution that addresses a broad set of work management requirements. With WMS, you can now integrate projects, service orders and work orders. Once again, SEDC helps you decrease costs, increase efficiency, and enhance customer satisfaction using real time information. By effectively monitoring requirements and actions through WMS data such as contracts, fees, permits and schedules, SEDC members can proactively manage available resources such as inventory, equipment, and skilled personnel—and match them to demand.

The efficiency with which service work and work orders are handled can profoundly affect the customer's satisfaction and continuing loyalty. SEDC's Work Management System uniquely enables our members to streamline field service operations by reducing field service costs while increasing repair efficiency and service output. Too, you'll see more rapid response and issue resolution through increased productivity in the service center and in your field service processes as well. ■